

4.1.2022

Terms of order

You can pay with the online payment of all the most common banks, as well as Visa and with a MasterCard credit card. The prices in the online service include VAT.

The payment service is provided by Verifone Finland Oy (0943819-9).

Verifone Finland Oy is a payment institution licensed by the Financial Supervisory Authority. Payment transactions are carried out in Verifone Finland Oy's secure information system in the payment environment.

As the recipient of the most common online bank, card and other payments with a bank statement and any card invoices show Verifone Finland Oy, which mediates the payments to the merchant.

Regarding other payment methods, Verifone Finland Oy works with payment transaction information as an intermediary, in which case Compass Oy appears as the recipient of the payment.

Verifone Finland Oy

Keskuskatu 1 A

00100 Helsinki

Customer service: 020-7535192

email: kuluttaja@verifone.fi

www.verifone.fi

Personal data and their use

The personal data of customers who use the service is collected and stored by Compass to the customer register maintained by the Compass Group. The use of personal data is described in the register statement.

The customer has the right to check his personal data, change them or delete the data from the registry completely.

Order cancellation and right of return

According to the Consumer Protection Act, there is no right of cancellation applicable to distance sales in individual deliveries of food or other daily goods or in services related to restaurant operations, if the entrepreneur commits to perform the service at a certain time or within a certain period of time.

Consequently, the Customer cannot cancel an order made and paid for from the Service. If the event is completely canceled due to corona or other similar reasons in advance due to an unforeseeable reason, the payments will be returned to the Customers less with processing costs of €5.00 / return.

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Limitation of liability

Compass Group does not guarantee uninterrupted operation of the service. The same applies to the service restrictions than the Internet in general, for example simultaneous user connections can congest the service and affect its usability.

Compass Group is not responsible if the Customer's order does not reach the information network or due to the failure of telecommunication connections. Compass Group does not respond delays caused by force majeure.

Compass Group is not responsible for indirect damages. For business customers, Compass The Group's liability is limited in all cases to refund the price of incorrect/delayed/missing products.

These terms do not limit liability that is not mandatory under consumer protection legislation can be excluded and not restricted.

.Applicable law and dispute resolution

Any disputes between the Customer and Compass Group shall apply Finnish law and disputes concerning them are resolved in the district court.

Service provider information

Compass Group Finland Oy, Company ID 0873697-9, Mannerheimintie 117, 00280
Helsinki

Contact information

You can always get the fastest help by contacting the restaurant/office directly. You will see the item's name in the payment confirmation:

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Verifone BlueCommerce Maksuvahvistus
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Maksuvahvistus 2022-01-04 11:52:16
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Ostopaikka : Järvenpää talo (EC9705620)
Maksaja : 
Maksunvälittäjä : Verifone Finland Oy (FI09438199)
Maksun vastaanottaja : Compass Group Finland Oy (0873697-9)
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You can find the restaurant's contact information on the website below. Use the search function.

<https://www.foodandco.fi/>

Food & Co.

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